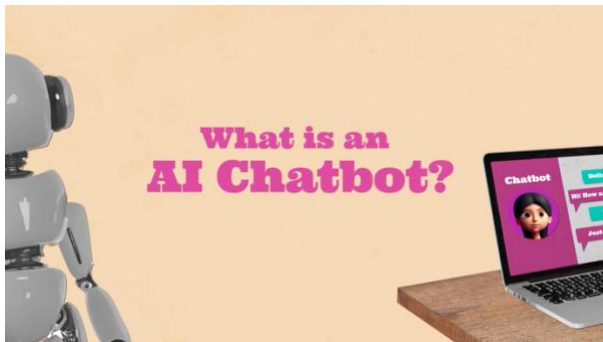


## What is an AI Chatbot?



<https://youtu.be/gmUHEvrpYoU>

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### Summary

This video discusses AI chatbots, computer programs that use artificial intelligence to understand and respond to users in real-time. It explains that these chatbots are becoming so advanced that it's difficult to distinguish them from humans. App designers intentionally make them sound human-like to create engaging and trustworthy interactions. The process involves giving chatbots unique personalities, the ability to express emotions, and sometimes even memory of past conversations. However, the video also highlights two key limitations of chatbots: they may provide inaccurate information and lack true empathy. The video emphasizes that while AI chatbots can be helpful, users should remember that they are machines designed to assist, not humans.

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## What is an AI Chatbot?

Have you ever wondered who you're really talking to when you chat online? It turns out you might be talking to an AI chatbot. But what exactly IS an AI chatbot?

AI stands for **artificial intelligence**. And an AI chatbot is a computer program that uses AI **technology** to understand and respond to what you say in real time.

You might have seen chatbots in games or on various websites too. They're able to do

**complex** things such as being a tutor or giving you personal advice if you're having a bad day. But here's the challenge: These chatbots are becoming so **clever** that it's hard to **tell** if we're talking to a human or a robot.

The reason this is getting so hard is that AI chatbots are intentionally designed by companies to sound just like us. But why?

App **designers** know that for AI chatbots to work (and for people to actually use them), they need to make the chatbots **communicate** in a way that feels real and believable.

The more **human-like** they sound, the more engaging the experience is. Plus, human-like **speech** helps make the chatbot sound more **trustworthy**. Ok, so how do they go about making chatbots sound so human-like?

It starts with the app designers giving the chatbot a unique **personality**. This means it can be curious, serious, funny, or anything in-between!

AI chatbots can also appear to express a range of **emotions** when they chat. To do this, the chatbot is **taught** to understand human emotions like excitement or sadness so that it can **respond** with the right words, even though it can't actually feel those emotions.

Some AI chatbots have **memory** too. They remember conversations you've had with them, and use that **knowledge** to respond in a way that feels like you're chatting with a friend. So, if the purpose of AI chatbots is to help us, what's the problem if they sound like real people?

Well, first off, you can't assume that everything an AI chatbot says is true. Even if they sound **reliable**, they don't always get the facts right. A chatbot's database can have false information or it might **misunderstand** your request.

Second, chatbots don't have empathy, meaning they can't actually **understand** what you're feeling. They can't give you a real hug or share real personal experiences either. Any response that seems to show empathy is just a **computer-generated reply** based on **patterns** the chatbot has learned.

So why does all of this matter? Because even though we're **talking** to a computer, we can get **tricked** into thinking and feeling that we're talking to an actual person. And that very belief can impact our expectations for relationships with real people. From how quickly we expect them to respond to the way they react to what we say.

AI chatbots are **amazing tools** that have the potential to **teach** us new things and **help** make our lives easier. And even though they're designed to feel like digital friends, it's important to remember that they're not human.

Yes, they can be helpful, but they have their **limits**. So next time you talk to an AI chatbot, remember, it's just a **clever** machine designed to **assist** you.

## Notes

## Questions

### 1. What does AI stand for in the context of AI chatbots?

- A) Advanced Information
- B) Artificial Intelligence
- C) Advanced Interaction
- D) Automated Information

### 2. What is an AI chatbot?

- A) A human assistant
- B) A computer program that responds to you in real time using AI technology
- C) A chatroom for gamers
- D) A website for tutoring

### 3. Where can you commonly encounter chatbots?

- A) At the grocery store
- B) In video games
- C) In public libraries
- D) In restaurants

### 4. What is one of the complex tasks that chatbots can perform, as mentioned in the text?

- A) Cooking gourmet meals
- B) Playing musical instruments
- C) Providing personal advice
- D) Building houses

### 5. Why do app designers make AI chatbots sound human-like?

- A) To confuse users
- B) To make them sound boring
- C) To create an engaging and believable experience
- D) To show off their programming skills

### 6. Why are AI chatbots becoming increasingly difficult to distinguish from humans?

- A) Because they are becoming smarter
- B) Because app designers want to confuse users
- C) Because they were created to be confusing
- D) Because they are designed to sound like humans

**7. What is the primary goal of making AI chatbots sound human-like, as mentioned in the text?**

- A) To make them harder to use
- B) To discourage people from using chatbots
- C) To improve user trust and engagement
- D) To reduce the number of users

**8. How does the text suggest that human-like speech impacts AI chatbots?**

- A) It makes them less trustworthy
- B) It confuses users
- C) It improves their believability and trustworthiness
- D) It makes them less engaging

**9. What is the main reason app designers make AI chatbots communicate in a way that feels real and believable?**

- A) To make the chatbots more expensive
- B) To create a less engaging experience
- C) To increase user confusion
- D) To ensure people use the chatbots effectively

**10. How do app designers make chatbots sound human-like?**

- A) By making them speak in a foreign language
- B) By giving them a unique personality
- C) By making them talk like robots
- D) By adding random responses

**11. What is one characteristic of a chatbot's unique personality mentioned in the text?**

- A) They are always serious
- B) They never express emotions
- C) They can be curious, serious, funny, or something in-between
- D) They only respond to specific words

**12. How do AI chatbots appear to express a range of emotions when they chat?**

- A) By actually feeling those emotions
- B) By using emojis in their responses
- C) By using a monotone voice
- D) By being taught to understand human emotions

**13. What is one way in which AI chatbots use their memory, as mentioned in the text?**

- A) They remember user passwords
- B) They remember their favorite books
- C) They remember conversations with users
- D) They remember random facts about the world

**14. How do AI chatbots use their memory to enhance the user experience?**

- A) By sharing personal experiences
- B) By providing medical advice
- C) By responding in a way that feels like chatting with a friend
- D) By forgetting past conversations

**15. What is one concern mentioned in the text regarding AI chatbots sounding like real people?**

- A) They are too expensive to use
- B) They make the user experience less engaging
- C) Users may assume everything the chatbot says is true
- D) Users can't understand chatbots

**16. Why might AI chatbots not always provide accurate information, according to the text?**

- A) Because they don't have access to the internet
- B) Because they are programmed to be unreliable
- C) Because their databases may contain false information or misunderstand user requests
- D) Because they are not allowed to provide facts

**17. What is the main limitation of AI chatbots mentioned in the text?**

- A) They are too expensive to develop
- B) They lack the ability to communicate effectively
- C) They don't have empathy or the ability to understand users' feelings
- D) They can only respond to simple questions

**18. How can users be tricked when interacting with AI chatbots, as discussed in the text?**

- A) By the chatbot providing too much information
- B) By expecting the chatbot to sound robotic
- C) By assuming they are talking to a real person and misinterpreting the responses
- D) By ignoring the chatbot's responses

**19. What is the key message conveyed in the text about AI chatbots?**

- A) AI chatbots are perfect and always provide accurate information
- B) Users should avoid talking to AI chatbots to maintain real relationships
- C) AI chatbots have limitations despite their potential to be helpful
- D) AI chatbots are just like humans in every way

**20. What does AI stand for?**

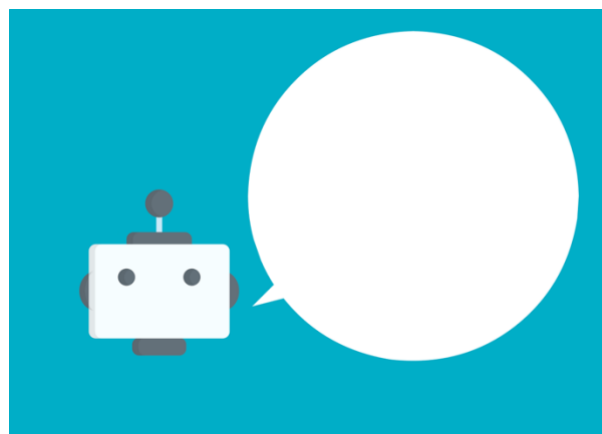
- A) Automated Investigation  
B) Advanced Integration  
C) Artificial Intelligence  
D) Algorithmic Interaction

## Answers

Your name:

	A	B	C	D		A	B	C	D
1					11				
2					12				
3					13				
4					14				
5					15				
6					16				
7					17				
8					18				
9					19				
10					20				


## Glossary

[illegible]